

***November 3, 2021***

**An announcement to all of our partners and collaborators:**

**Toronto North Support Services to Amalgamate with LOFT Community Services**

Dear Valued Stakeholder/Partner,

The Boards of Directors of Toronto North Support Services (TNSS) and LOFT Community Services (LOFT) are pleased to announce the decision to amalgamate subject to the final approvals of the respective boards, members, and funders. The amalgamation will result in a strong, stable and innovative organization capable of providing high quality support in a changing health care landscape.

TNSS operations will join LOFT programs and services and TNSS staff will be welcomed as part of the LOFT team. After amalgamation, the combined agency will retain the name LOFT Community Services. We remain dedicated to the well-being of our clients. We are working closely together to ensure a smooth transition and with no disruption to client services or programs.

The amalgamation is expected to take place April 1<sup>st</sup>, 2022.

**Rationale for the Amalgamation**

LOFT and TNSS provide flexible, community-based support to individuals experiencing homelessness and challenges related to mental health and addictions. We are longstanding partners with shared values and goals. We are both accountable to the same offices of Ontario Health, and deliver service across the same geography.

Consolidating resources and expertise will ensure sustainable high quality care in response to increasingly complex needs. It will allow for integrated care and seamless transitions for clients across services. An increased back office capacity will contribute to a greater focus on quality and accountability.

**Community and Stakeholder Consultation**

We want to hear from you. LOFT and TNSS will be connecting with stakeholders, either in-person or by phone, email, or virtual meeting. We invite you to voice your thoughts and ideas in order to help us ensure a successful amalgamation.

Please click on this [survey link](#). We value your feedback.

**Information about the Agencies**

*Toronto North Support Services*

TNSS provides a number of community mental health services in Toronto to support individuals in their recovery. Over the years, a strong emphasis has evolved in working with individual who might not otherwise gain access to services - those experiencing homelessness, those who face language barriers or stigma related to mental illness, and those with complex needs. As the

operations lead for The Access Point, the agency partners extensively with Toronto providers to improve access processes and manage capacity to community mental health services.

*LOFT Community Services*

LOFT stands for “Leap of Faith Together”, with the mission of helping people achieve their optimal health and well-being in the community through unwavering support and hope. LOFT provides addiction, mental health, and housing services to a wide range of youth, adults and seniors with complex challenges.

**Do you have questions?**

We will provide updates on our progress. Please do not hesitate to contact Susan Meikle at TNSS (416-499-5969 ext. 226; susanm@tnss.ca) or Heather McDonald at LOFT (416-459-8476; hmcdonald@loftcs.org) if you have any comments or questions.

On behalf of both organizations, we are excited to be moving forward together.

Sincerely,



Susan Meikle



&

Heather McDonald

Both organizations are accredited by CARF

